

HOW TO DISARM AN IRATE GOLFER

Determine the level of danger.

If a golfer is waving a club around angrily or drunkenly, or is exhibiting undue hostility, it may be necessary to act quickly to restore order and safety.

Try to talk him down.

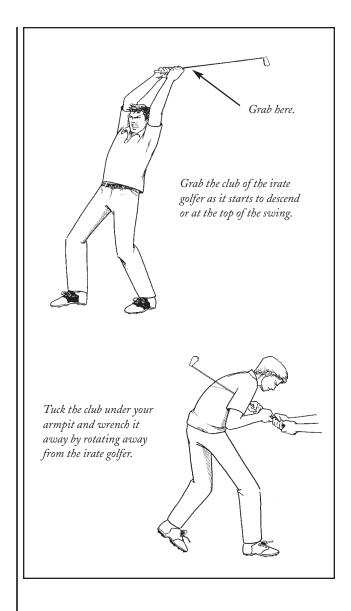
Speak calmly, keeping your tone even and your voice low. Do not make sudden gestures or movements. Remind him that it's only a game. Tell him to take a few deep breaths.

If he threathens to strike, quickly move into the center of the potential swing.

As he draws the club back to swing at you, approach him at an angle that will bring you to the center of the club. Try to remain close to his body. You are much more likely to be injured by the outer end of the club.

Grab the club.

At the top of his swing, or just as the club starts to descend, step close to him and, using one or both hands, clutch the club tightly near the grip. Pull down, staying close to him, until you can wrap your arm around the club. Hold the shaft with your armpit while keeping a firm grasp on the club's grip.



Wrench the club away.

Maintaining your hold, rotate your body around, away from the golfer's face. This maneuver should give you the leverage you need to wrench the club out of his grip. Pull with just enough force to free the club from his grasp.

Step back quickly, and be prepared for him to continue to be angry and to flail.

If necessary, use the club to keep him away from his bag, where he might obtain a second weapon.

7 If necessary, call for help.

Seek the assistance of your fellow golfers to help defuse the situation.

8 Continue to talk to him until he calms down.

Be Aware

It is always advisable to make all possible attempts to avoid physical confrontation. Your first choice should be to ignore and walk away from an irate golfer. Your next choice should be to use verbal skills to calm the golfer by speaking in low tones and showing understanding. Become physical only as a last resort, to avoid greater injury to yourself or others.